

Insurance solutions for
the financial services
industry that deliver what
you want...and need.

focus

expertise

protection

stability &
continuity

Fin^{A Berkley Company}**Secure** delivers.

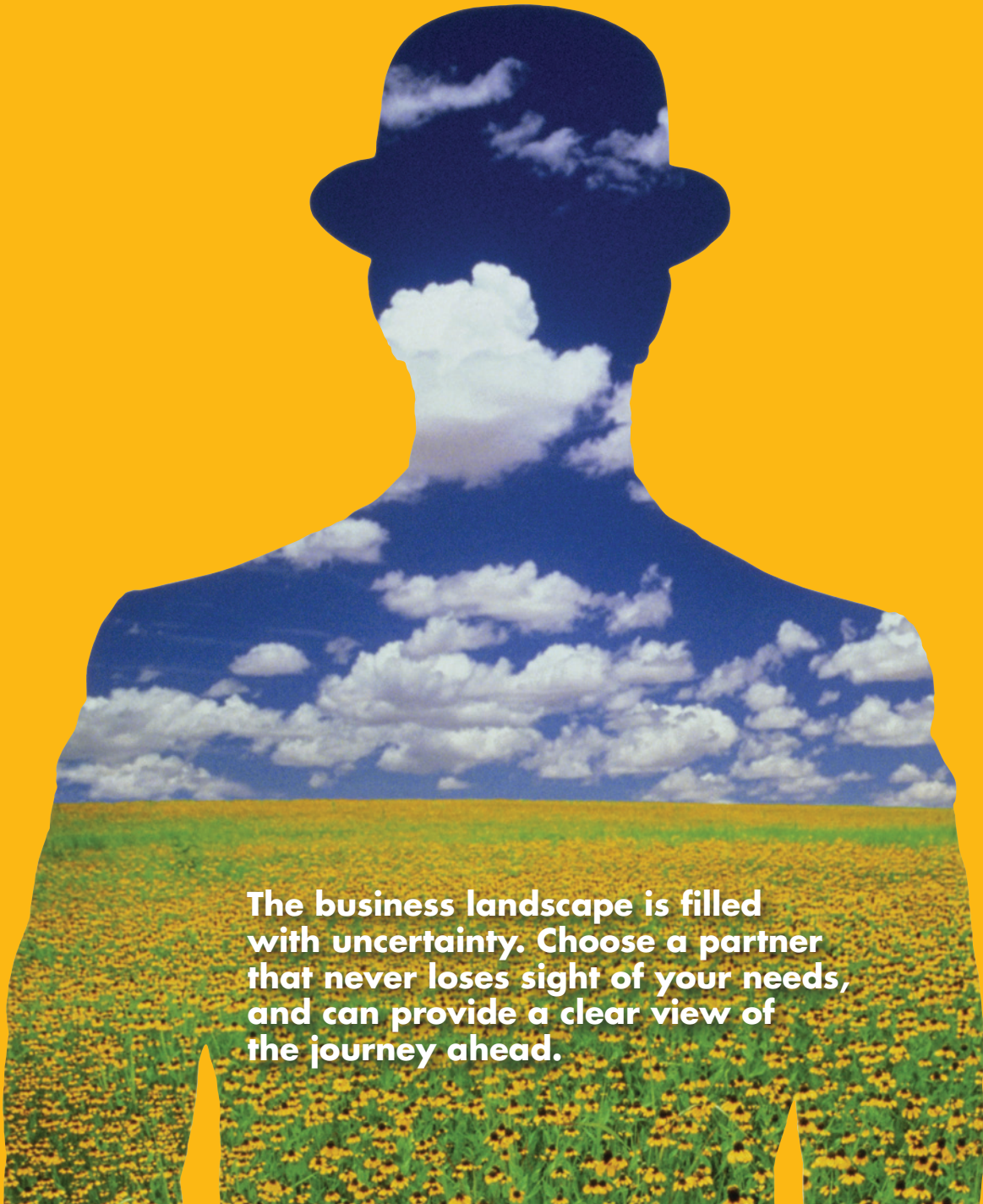
866.539.3995
www.finsecure.net



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"I want to work with a strong company and reliable experts who know my industry and will be there when I need them."

— CFO of a midsize financial institution on why he switched to FinSecure



The business landscape is filled with uncertainty. Choose a partner that never loses sight of your needs, and can provide a clear view of the journey ahead.

"I want my insurance company to work for me."

Let us show you how FinSecure can deliver.

- Effective and efficient insurance solutions and claims service designed for the financial services industry.
- Unparalleled personal service from experts you know and trust.
- Backed by the financial strength of one of the leading property and casualty insurance holding companies in the US.

Please contact us for detailed information at customerservice@finsecure.net or call us toll-free at **1-866-539-3995** and use any extension. Anyone on the team will be happy to answer your questions.

"I want a strong company that will be there when I need them."

strong protection

Our financial strength is your protection.

- We are a member company of W. R. Berkley Corporation, a uniquely successful Fortune 500 insurance holding company, listed on the New York Stock Exchange (ticker WRB).
- We underwrite on behalf of W. R. Berkley Corporation member insurance companies which carry A.M. Best and S&P A+ ratings and A.M. Best Financial Size Categories ranging from IX to XV.
- We have access to the admitted and E&S markets. The choice is largely driven by our client's need.

Our claims service gives you peace of mind.

Our unique corporate structure allows us to provide the broad range of expertise and resources of a large corporation while you experience the personalized, flexible and agile claims service only a small entrepreneurial company can deliver.

- Our claims representatives are experts in financial services claim handling.
- Your claim team leader is your partner, no matter what, anytime you need us. We don't "triage" your claim or shuttle you to other people needlessly.
- Your claims handlers are empowered to make decisions.

"I want to know the people I'm working with, and for them to know me, so I can get things done quickly and efficiently."

**stable, consistent
personal service**

Enduring professional relationships with trusted, expert resources are key to the way FinSecure conducts business.

- We've structured our business so that you work with the same person in each functional area, each time you contact us. You won't have to re-explain who you are and why you're calling.
- Our employees are empowered to make decisions and won't shuttle you to other people needlessly. We'll work with you personally to make sure you get what you need, when you need it.
- To ensure our personal service saves you time and money, we have established aggressive standards for returning phone calls, answering e-mails, delivering quotes, issuing policies, etc.
- Claims service is the most important service we provide our clients. The service meets high professional standards, is personal and customized. We don't "triage" your claim; we solve your problem with a personal touch.

"I want a company that understands my industry and the kind of insurance solutions I need."

singular focus

We deliver specialized insurance solutions and expert claims service to financial services firms. Period.

We focus on serving the insurance needs of financial services firms with a comprehensive range of customized insurance solutions.

CORE PRODUCTS INCLUDE:

- Comprehensive Management Liability Coverages
- Comprehensive suite of Fidelity Bond Forms
- Industry-specific Commercial Package Policies
- Workers Compensation Policies
- Commercial Umbrella Policies
- Commercial Auto Policies

SPECIALTY SOLUTIONS INCLUDE:

- Lender Placed and Foreclosed Property Coverages
- FinSecure TrustPro Policy (master trust programs)
- Mortgage Impairment Policies

"I want a company that speaks my language and people I can trust to get things done."

unmatched expertise

We strongly believe in the power of knowledge and expertise only specialists can provide. At FinSecure, we deliver it to the financial services industry.

- Most members of the FinSecure team average 23+ years of industry specific experience in sales, underwriting, claims and/or technology/operations. This is the level of experience you can trust.
- We speak your language.
- We leverage synergies through working in efficient and multi-disciplinary ad-hoc teams as needed.
- Each team member is encouraged and empowered to make decisions.
- We know that you expect high performance standards and that is what we adhere to.

We are specialists focused on insuring the financial services industry — with the financial strength, stability and enduring professional relationships you want and need.

singular focus We provide property and liability insurance solutions which are designed with the financial services industry's needs in mind.

unmatched expertise We understand the financial services industry. Most members of the FinSecure team average 23+ years of industry specific experience in sales, underwriting, claims handling and/or technology/operations.

strong protection Our parent is the W. R. Berkley Corporation, a Fortune 500 Company, traded on the NYSE (WRB). We underwrite on behalf of W. R. Berkley Corporation member insurance companies, which carry A. M. Best ratings of A+ (Superior)/FSC IX to XV. All carriers have an S&P A+ (Strong) rating.

stable, consistent personal service A close professional relationship with our partners is key to our business model. Each time you contact us, you will work with the same functional experts. They are empowered to make decisions and won't hand you off to other people needlessly. We are committed to high service standards you can rely on.

